

Freedom of Information Request - 1315

In your request you asked for the following information: -

Do you outsource any element of your Health Records service?
If so which elements?

In response to the above: -

The Trust does not outsource any element of the health records service. We do hold archive notes at off-site at a store which is run by the Trust via an off-site storage company.

Please feel free to contact me if you would like to discuss your request further. If you are not satisfied with this response, you have the right to appeal. In the first instance, please contact the Trust's Governance Manager who will initiate an internal review. The Trust will then review its decision and respond to your appeal, as soon as possible, but within 20 working days. If, following the review, you are still not satisfied with the way we have handled your request, or if you are unhappy with our response, then under Section 50 of the Act, you are entitled to appeal to the Information Commissioner.